

### Quality and Environmental Policy of the FORSCHNER Group

We are an independent family business and are committed to our values and goals. Our responsible approach is determined by sustainable decisions in internal and external representation.

#### Customer Orientation

Our customer orientation focuses on increasing customer satisfaction and is based on fair and sustainable relationships.

We want to be a competent contact for our customers and present reliable and solution-oriented results.

#### Employee Orientation

We are aware that our employees are the key to our success, and where possible we are committed to challenging, promoting and developing them individually.

#### Quality Orientation

To increase customer satisfaction, we set common targets. Our focus is on customer requirements, which we aim to meet at the highest level through product and service conformity (zero-defect strategy).

#### Environmental & Product Safety Orientation

In compliance with current legal and standard requirements, we intend to conserve resources and minimize negative environmental impacts and safety risks.

#### Sustainability Orientation

Our business activities are always geared toward sustainability. To this end, we are committed to implementing a sustainability concept to improve effectiveness and efficiency in the areas of economy, ecology, and social affairs.

#### Continuous Improvement in all areas

Continuous improvement is an ongoing commitment in all areas, systems, processes and products. It is our power and our constant interest, to which everyone is committed.

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Peter Decker / CEO Forschner Gruppe